



## Kyoto University School of Public Health

<http://sph.med.kyoto-u.ac.jp>

Kyoto University School of Public Health (KUSPH) invites you to the special short course on

***“Introduction of Health Services Course (Elements from LSHTM Health Service Masters of Public Health Module)”*** by Dr. Esther Kwong, Honorary Clinical Assistant

Professor, London School of Hygiene & Tropical Medicine.



### **Course aims and learning outcomes:**

Public health is as much concerned with the provision and performance of health services as it is with the activities to promote health and prevent disease. This course is for all who are interested in a systematic way to understand Health Services. It is indeed relevant for all who participate in health services activities from public health preventions through to tertiary care, all those who work in it and thus contribute to its delivery, or those who study it in research, as well as policy makers who want to improve it. This course aims to help us appreciate why several perspectives are required to understand health services. You will learn important concepts to gain a good understanding of health services, delivered through a combination of perspectives and systematic approaches. It provides an initial look into the complexities of health services and helps you understand the structure, activities and quality of health services. This complex perspective is fundamental to undertaking approaches to improve services either as a clinician, researcher, manager, planner, commissioner or policy-maker.

### **About Dr. Esther Kwong:**

Dr. Esther Kwong is a medical doctor specialising in Public Health Medicine in the UK, she currently practices in London in government departments and health-care organisations. She has previously worked in NHS hospitals, Department of Health, NHS England, with roles in both local and national government. She has an academic and research interest in improving the quality of healthcare and the effectiveness of delivering health services. Her doctorate at the London School of Hygiene and Tropical Medicine (LSHTM) was in the use of Patient Reported Outcomes (PROMs) to evaluate the quality of emergency hospital care. Esther is currently an Honorary Clinical Assistant Professor at LSHTM and is involved in teaching on the MSc Public Health programme; she is also on the board of assessors and examiners for LSHTM MSc Public Health Distance Learning MSc programme with the University of London.

<https://www.lshtm.ac.uk/aboutus/people/kwong.esther>



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Session	Time	Classroom	Topic
July 31 (Wed)	9:30-12:00	Small seminar room, 1F, Science Frontier Laboratory Building,	<b>Talk 1: Introduction to Health Services</b> Public health is as much concerned with the provision and performance of health services as it is with the activities to promote health and prevent disease. This session is an introduction to a systems approach to the study of health services, including the 'why' and the 'how' to the study of health services; and the concepts of input, processes, and outcomes.  <b>Talk 2: Inputs and Processes</b> Levels of health care, formal and lay care, staff and concept of professionalism, users of health services
August 1 (Thu)	9:30-12:00	Medicine campus	<b>Workshops Inputs and Processes interactive seminars:</b> Health care professionals power workshop and Users of healthcare
August 2 (Fri)	9:30-12:00		<b>Talk 3: Need, demand and use</b> Seminar exercise/Workshop: Need, demand and use
August 5 (Mon)	10:30-12:00	Seminar room, 3F,	<b>Talk 4 &amp; 5: Quality</b> What is quality? Measuring the quality of health services, how to we measure health outcomes. Introduction to Patient Reported Outcomes (PROMs)
August 6 (Tue)	10:30-12:00	Medical Library, Medicine campus	<b>End of course discussions:</b> Quality assessment of an aspect of health service and round table discussions, end of course discussions.

Though a walk-in is welcomed, we prefer that you register so we can prepare enough handouts for you. Also, for Dr. Kwong to know a bit about your background.

**Please register in the link below [by July 30<sup>th</sup>](https://forms.gle/yAV8B2WiBxspzJZx9):**

<https://forms.gle/yAV8B2WiBxspzJZx9>



Register here!!